

Bourne Dental Associates

1 Technology Park Drive, Suite C
Bourne, MA 02532

June 7, 2010

Dear Patients,

We regret having to inform you that Drs Glavin and Outericka have withdrawn as contracted providers for United Concordia.

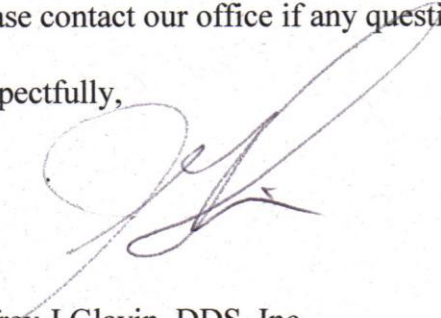
As a pediatric specialist- Dr Dugas will continue to be a provider for our pediatric patients.

Our office strives to provide comprehensive care appropriate for the individual based on clinical findings and the patient's best interest. As we continually strive to elevate our education- which is especially important during these times of rapid advances in dental research and evidence based protocols, we find increasing conflict between patient centered treatment decisions and insurance company profitability business practices. Unfortunately dental benefit agencies do not take the optimal patient centered care approach. Our patients deserve the best we can offer. Inadequate and restrictive reimbursement policies make it financially irresponsible to maintain contract with United Concordia.

Adult dental patients can continue to receive treatment as fee for service patients and accept payment from United Concordia directly when possible- please check your plan for out of network provider reimbursements.

Please contact our office if any questions or concerns.

Respectfully,



Jeffrey J Glavin, DDS, Inc
Bourne Dental Associates
Your partners in dental health